

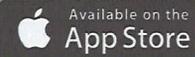
# Hercules CP Mobile

The new way to pay in your laundry room

To start the washers & dryers, you do not need cell service in the laundry room. However, to add value to your account, cell service or WiFi is required.



**1** Download the Hercules CP Mobile App and Identify Your Laundry Room



**2** Register & Sign In

**3** Start the machine by scanning the QR Code or entering the Machine Number

## Identify Your Laundry Room

### INSIDE YOUR LAUNDRY ROOM

If you are in your Laundry Room, Hercules CP Mobile will automatically detect your Laundry Room.



### Oops!

Your Laundry Room was not auto detected. Please find the Smartphone Registration Code in your Laundry Room



Enter Code Manually

### OUTSIDE YOUR LAUNDRY ROOM

If you are not in your Laundry Room, click enter code manually and then you will be prompted to enter the Smartphone Registration Code located in your Laundry Room, or see the code below.

Laundry Room SR Code:

HL37571

## Register, Sign In, & Add credit to your account

You'll see this screen when you launch the app. Click here to Register

It's Easy! You can load value with your Credit or Debit Card.



## Scan the QR Code or enter Machine Number found on the machine



Scan the QR Code or Enter the Machine Number found on your selected machine and choose OK. Your machine will start.

For best results, please open your Hercules CP Mobile App BEFORE going to the Laundry Room while your phone has good service/WiFi.

Phone: 1-800-526-5760 • www.hercnet.com



## The Smart Choice in Laundry

### CREDIT CARD

1. Place your Smartcard in the card holder and leave it there.
2. Insert your credit card if it has a chip. If it does not, swipe your credit card (chip cards are inserted under keypad).
3. Select amount or press  $\checkmark$  to enter different amount. Press OK.
4. When prompted to Remove Card – **remove credit card only** and press OK to continue.
5. Once “Add to Card Successful” appears remove your Smartcard and begin using.

*\*Smartcards are reusable*

*\*\*Balance is not transferable between Smartcard and App*

### PURCHASE A NEW CARD

1. Press 1 on the Revalue Unit.
2. Insert your credit card if it has a chip. If it does not, swipe your credit card (chip cards are inserted under keypad).
3. Your laundry card will be dispensed by the card dispenser.

550 West John Street • Hicksville, NY 11801-1039  
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## The Smart Choice in Laundry

### **ALTERNATIVE REVALUE OPTIONS**

#### CODE

(2 step process – Buy code, Apply code)

1. Go to [hercnet.com](http://hercnet.com), and click on the image of your card.
2. Select Register, enter all information.
  - **Laundry Card** – 7 large digits on back of SmartCard.
  - **Laundry Card CVC** – last 3 digits on back of Smartcard. (bottom right)
3. Scroll to bottom of page and select Register. You can then register your credit card information.
4. From Home Screen you will always choose **Add Value/Value Code**. Select the amount (card maximum balance is \$99), press confirm and you will receive a 7 digit code.
5. Take your Smartcard and the 7 digit code to laundry room. Place your Smartcard in the reader and leave it in the reader. After balance appears, choose Value Code. Your 7 digit code should appear, if not, follow the prompts to manually enter.
6. Once “Add to Card Successful” appears remove your Smartcard and begin using.

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